



October 29, 2009

Questions and Answers for Private Healthcare Providers
(Medical Providers, Doctor's Offices)

1. Private healthcare providers who registered through Florida SHOTS or the Broward County Health Department:

When will we get our H1N1 Vaccines?

The Broward County Health Department is fulfilling the requests of medical practices that have placed an order, depending on the amount of vaccine we receive on a day to day basis and priority groups.

Priority Groups:

- Pregnant women
- Health care and emergency medical personnel
- People who live with or care for infants younger than 6 months of age
- Anyone 6 months to 24 years of age, and
- Anyone 25 to 64 years of age who have medical conditions that put them at higher risk for influenza related complications

For more information, please call 954-713-3098

2. Private healthcare providers who HAVE NOT registered through Florida SHOTS or the Broward County Health Department:

Please call John Daly at 954-762-3617

2. Private Providers members of the Broward County Medical Association (BCMA):

Members of the Broward County Medical Association please call: **954-714-9772**

3. Medical Providers that received less vaccine than what they ordered.

Medical providers that ordered vaccine through Florida SHOTS and received LESS vaccines than the number they ordered, need to go back to the Florida SHOTS Website: www.flshots.com and re-order more vaccine.

Providers ordering less than 100 vaccines, CAN NOT go through Florida SHOTS. They must register with the Broward County Health Department by calling 954-467-4868.

For those medical providers that ordered through the **Broward County Health Department** and received less vaccine than what they ordered, please call **954-467-4868** and request a new order form to be sent to them via fax.

4. Will the vaccine be delivered to Doctor's Offices?

Yes. Vaccines will be delivered via courier.

5. How long is it going to take for me to get my order approved?

It depends of the quantities of vaccine the Broward County Health Department receives. Evaluation of request takes place every time we receive more vaccines.